

Get the most out of your Rugged Combo 3 with these tips:

DO

- Take similar care of iPad as you would with a laptop
- Close the case with the magnetic latch in place when not in use

DON'T

- Intentionally damage the case
- Place objects between the iPad and keyboard when closing the case as it can damage the screen and/or keyboard

TROUBLESHOOTING

If the Rugged Combo 3 keyboard is not typing when connected to the Smart Connector, try these solutions:

- Ensure the Smart Connector on the iPad and the Keyboard are clean and free of debris
- Soft Reset the iPad
 - 1 Press and hold the power button and the home button simultaneously
 - 2 Wait until the iPad reboots and an Apple logo appears on screen
 - 3 Release the two buttons
 - 4 Test the keyboard once fully booted up
- Update iPadOS to the newest version and test functionality
- If another iPad with a Smart Connector is available for testing, please test the keyboard on the other iPad, if it functions with a different iPad, then the keyboard is working as intended then the issue is likely related to the Smart Connector on the iPad